

Holy Heart uses the **School Messenger - SafeArrival** system to record student absences. Please report your child's absence in advance using **one** of:

1. **App:** Download and install the **SchoolMessenger** app from the Apple or Google Store (or from the links at [go.schoolmessenger.ca](http://go.schoolmessenger.ca)). The first time you use the app, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
2. **Web:** Use the **SafeArrival** website ([go.schoolmessenger.ca](http://go.schoolmessenger.ca)). The first time you use the website, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
3. **Phone:** Call the toll-free number **1 (844) 408-9360** to report an absence using the automated phone system.

 <p>School Messenger Mobile App</p>	 <p>School Messenger Website</p>	 <p>Call Toll-Free</p>
	<p><a href="http://go.schoolmessenger.ca">go.schoolmessenger.ca</a></p>	<p><b>1 (844) 408-9360</b></p>

**How School Messenger - Safe Arrival Works:**

1.	When creating an absence, you will always be asked to select <b>FULL DAY</b> . School Messenger will automatically adjust to a partial day if your child has attended classes.
2.	Absence Notifications are uploaded <b>each school day at 3:00pm</b> .  This is available 24 hours/day, 7 days a week. Future absences can be reported at any time.
3.	If your child will miss <b>more than 5 consecutive school days</b> , you are asked to contact the school (709) 754-1600. This is a function of School Messenger. Following that discussion, an additional 5 consecutive school days can be entered.
4.	PowerSchool will <b>continue to send home absence notifications</b> during the school day if a teacher marks a student absent.
5.	<b>Please Note:</b> The phone number and email that we have on file in PowerSchool <b>must match</b> the one you use for SafeArrival School Messenger.

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Helpful Links:

[Letter to parents Using School Messenger Turn off PS Notifications](#)